

Timely porch repair

Two years ago my husband and I discovered that our “new” porch, less than 6 years old was rotting off the front of our home. The builder had left the posts unsealed and unprotected and it literally had rotted from the inside out.

We had no idea who to call, we had not planned such an expensive repair so soon to our new construction home. We had several contractors come out and estimate the job and were extremely fortunate to have a friend recommend Vince and his crew.

Vince was the only one that returned phone calls the same day, the only one who put an estimate in writing, and the only one who showed up to quote the job when he said he would...and he was also the only reasonable price quote we got.

The others were thousands over what we had estimated the job would cost but Vince came in right around where we thought it should be.

At first we were nervous, after being so accustomed to being ignored by contractors in general and considering it a blessing if they ever showed up, we thought timeliness might be a red flag!

We were so glad we were wrong. Vince and his crew WERE on time, moved quickly to get the job done and when we had a few glitches here and there with design, they pointed them out before continuing, even at one point redoing an area with no complaints or requests for extra charges.

Our porch turned out lovely, better than we expected and a huge improvement to the old design.

The following year we were very happy and confident when we called Vince and the guys back for our next project, hardwood floors. Another great job with great service and a bill that reflected the amount we were quoted.

We look forward to many more projects with Modern Home Contractors. Thanks Vince!

Brian and Cassie Osgood